

UnitedHealthcare to eliminate out-of-pocket costs for 24/7 Virtual Visits for eligible members

- To be an eligible member you must be enrolled in an applicable fully insured employer-sponsored plan
 - The 24/7 Virtual Visits are embedded for 2016 or newer Continuity of Care (COC) for fully insured on our Prime platform and 2019 or newer COC's including level funded
 - This does **not** apply to plans on 2015 or older COC's, transition relief and fully insured grandfathered plans
- The new coverage enhancement will become available to some fully insured plans at renewal starting July 1, 2023, including an option for self-funded plans to adopt similar a similar policy for their employees. Additional fully insured plans will gain access in 2024.
- With 24/7 Virtual Visits, members can connect on demand to a doctor by phone or video through myuhc.com or the United Healthcare app, including national care providers such as Optum Virtual Care
- Doctors can treat a wide range of health conditions and may prescribe medication as needed, and being available 24/7 gives you more convenient access to care
- Virtual Visits Include:
 - Virtual urgent and primary care
 - Behavioral health
 - Dental Care

To learn more visit: [Virtual health](#) | [Brokers](#) | [UnitedHealthcare \(uhc.com\)](#)